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Digital Marketing Strategies Impact On Brand Visibility

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ABSTRACT:

In the digital era, businesses face unprecedented challenges and opportunities in reaching their target audiences. This study explores how digital marketing strategies, when properly implemented, can significantly enhance brand visibility. As a case example, the research delves into the application of Search Engine Optimization (SEO), Social Media Marketing (SMM), content marketing, email campaigns, and WhatsApp marketing to measure their effectiveness in shaping customer perception. The analysis focuses on how these strategies influence brand quality, popularity, and trust. A quantitative approach, backed by primary data from business clients and detailed statistical analysis, reveals key insights into successful digital branding approaches. This paper offers valuable contributions for marketing practitioners and researchers by linking theoretical frameworks with real-world applications.

Keywords: Digital marketing, brand visibility, SEO, SMM, content marketing, brand perception, quality, trust, popularity.

1. INTRODUCTION:

The digital transformation across industries has redefined the way brands connect with consumers. As digital platforms become central to business communication, the role of digital marketing in shaping brand identity has grown substantially. Consumers today rely on search engines, social media, and mobile platforms for information and engagement, making it critical for businesses to develop strong digital footprints. This study investigates the digital marketing strategies, to understand how these efforts contribute to enhancing brand visibility among its clients. Particular focus is placed on the key factors of brand perception—quality, popularity, and trust. Understanding the link between these strategies and the resulting brand visibility helps to shed light on the value provides to its clients. Additionally, the study explores how a well-executed digital marketing plan not only boosts visibility but also strengthens a brand's image, enhances consumer trust, and increases market popularity all of which are essential in driving business success in the digital era.2 By evaluating real-life cases and campaign outcomes, this research will contribute valuable insights for businesses, marketers, and digital strategists on how to leverage digital tools effectively to improve brand performance and achieve measurable growth.



STATEMENT OF THE PROBLEM:

Despite over seven years in the digital marketing industry, the company struggles to build trust and assess customer satisfaction effectively. The absence of data-driven evaluation hinders measurement of strategy effectiveness, resulting in stagnant growth and reduced competitiveness. To address this, a structured review of current practices is needed to identify gaps and optimize performance. Investing in tools for customer insight and campaign analysis will be critical for long-term growth and improved market positioning.

2. LITERATURE REVIEW:

Siahaya, A., & Tarigan, S. (2024). *The Influence of Social Media, Search Engines, Mobile Ads and Online Display Ads on Brand Awareness of Voucher X Products*. Digital marketing strategies, particularly through social media and search engines, significantly enhance brand visibility and recall among consumers. This study emphasizes the effectiveness of these platforms in reaching broader audiences and fostering higher engagement levels for product X vouchers in Indonesia.

Adnan, S. N. F., & Mahadi, N. (2024). The Effectiveness of Market Development Strategy Using Digital Marketing. *International Journal of Academic Research in Business & Social ScienceDigital* marketing strategies, particularly social media campaigns on platforms like Facebook and TikTok, significantly enhance brand visibility. The study found notable increases in profile views and page visits, demonstrating the effectiveness of these strategies in driving audience engagement and interaction.

Iqbal, A., Khan, S. A., Abbasi, M. T., Ismail, F., & Khan, J. A. (2024). The Digital Echo: The Influence of Digital Marketing Channels on Brand Awareness and Consumer Purchase Decisions. *Research Journal for Societal Issues*, *6*(3), 134–155. Digital marketing strategies, including Social Media Marketing, Email Marketing, Content Marketing, and Online Advertising, positively17 influence brand visibility. These channels enhance brand awareness, which subsequently increases consumer purchase intentions and loyalty, highlighting the need for a tailored marketing approach.

Rahmadani, E., & Elinur, E. (2024). Digital Marketing Strategies in Increasing the Competitiveness of Agricultural Products in the Digital Economy Era. *Global International Journal of Innovative Research*, *2*(9), 2152–2164. Digital marketing strategies significantly enhance brand visibility for agricultural products by utilizing tools like social media, SEO, and content marketing. These approaches enable broader market reach and direct consumer engagement, leading to improved brand recognition and customer loyalty.

Rahmadani, E., & Elinur, E. (2024). Digital Marketing Strategies in Increasing the Competitiveness of Agricultural Products in the Digital Economy Era. *Global International Journal of Innovative Research*, 2(9), 2152–2164. Digital marketing strategies significantly enhance brand visibility and recognition. The study highlights that channels like social media, search engine optimization, and content marketing play crucial roles, leading to higher brand awareness compared to traditional marketing approaches.

Raj, S. (2024). Impact of Digital Marketing in Building Brand Awareness and Engagement. Indian Scientific Journal Of Research In Engineering And Management, 08(05), 1–5. Digital marketing strategies, including social media marketing, content marketing, and SEO, significantly enhance brand visibility by allowing firms to reach larger audiences, tailor interactions, and engage with consumers in real time, ultimately improving brand awareness and customer loyalty.

Abhishek, A., & Kavitha, S. (2024). Digital Marketing Strategies – A study on Samsung Mobile Phones. *International Journal For Multidisciplinary Research*, 6(5). Digital marketing strategies,



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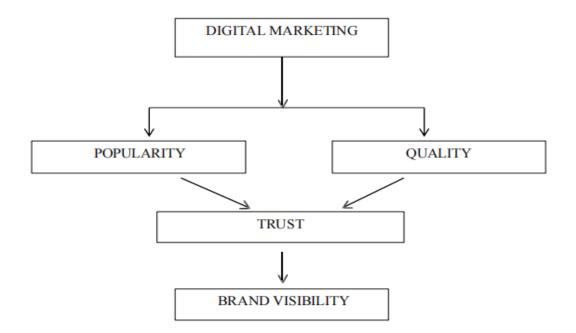
including social media marketing, content marketing, and SEO, significantly enhance brand visibility by allowing firms to reach larger audiences, tailor interactions, and engage with consumers in real time, ultimately improving brand awareness and customer loyalty.

Nipa, M., & Chowdhury, Most. S. A. (2024). *The Impact of Digital Marketing on Brand Awareness in the Multinational FMCG Sector.* The study highlights that digital marketing strategies, particularly through social media, video marketing, and email campaigns, significantly enhance brand visibility for Samsung mobile phones by fostering consumer engagement and shaping positive brand perceptions, ultimately driving brand loyalty in a competitive market.

Dora, S. (2024). Assessing the Effectiveness of Digital Media Marketing on Real Ispat Performance. The study highlights that digital marketing strategies, particularly through social media, video marketing, and email campaigns, significantly enhance brand visibility for Samsung mobile phones by fostering consumer engagement and shaping positive brand perceptions, ultimately driving brand loyalty in a competitive market.19 highlights that digital marketing strategies, including social media, search engine optimization, and content marketing, significantly enhance brand visibility.

Braga, E. H. F. (2024). *O impacto da implementação do marketing digital no desempenho de pequenas empresas*. The paper examines Real Ispat's digital marketing strategies, highlighting their effectiveness in enhancing brand visibility through social media, website optimization, and online advertising. These initiatives significantly improved brand awareness and customer engagement, ultimately influencing business performance positively.

3. CONCEPTUAL FRAMEWORK



OBJECTIVES OF THE STUDY:

- Analysis the level of awareness of various digital marketing tools / strategies
- Identify the factors that are mostly influence trust among client.
- Measure the relationship between popularity quality and trust for brand recognition



• To examine the most effective digital marketing strategy.

RESEARCH METHODOLOGY

Research Design:

This study employed a descriptive research design to systematically gather and analyze information regarding the impact of digital marketing strategies on small and medium-sized enterprises (SMEs) that have engaged with digital marketing services. The descriptive approach facilitated a structured examination of current practices and perceptions without manipulating the study environment.

Target population and sampling:

The research targeted small and medium-sized business owners who have utilized digital marketing services. A sample of 58 participants was selected using convenience sampling, focusing on clients readily accessible and willing to participate. This sampling method allowed for efficient data collection, though it may limit the generalizability of the findings.

Data collection and instrument:

Data were collected through a structured questionnaire designed to capture quantitative insights into the participants' experiences with various digital marketing strategies. The questionnaire comprised multiple sections, each focusing on different variables such as types of digital marketing strategies employed, and metrics related to quality, trust, and popularity. Responses were recorded using a 5-point Likert scale, ranging from "Strongly Disagree" to "Strongly Agree," to quantify the intensity of participants' perceptions and experiences.

Data Analysis:

The collected data were analysed using Statistical Package for the Social Sciences (SPSS) software. The analysis included:

• **Correlation Analysis:** To examine the strength and direction of relationships between different variables.

• **Multiple Linear Regression Analysis:** To determine the predictive power of various digital marketing strategies on the dependent variables (quality, trust, and popularity), identifying which strategies significantly influence these outcomes.

HYPOTHESIS:

H0: There is no significant relationship between popularity, quality, and trust, and the level of brand recognition of digital marketing service providers.

H1: There is a significant positive relationship between popularity, quality, and trust and the level of brand recognition of digital marketing service providers

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| Correlations | | | | |
|--------------|---------------------|--------|------------|---------|
| Variable | | Trust | Popularity | Quality |
| Trust | Pearson Correlation | 1 | | |
| | Sig. (2-tailed) | | | |
| Popularity | Pearson Correlation | .827** | 1 | |
| | Sig. (2-tailed) | .000 | | |
| Quality | Pearson Correlation | .774** | .817** | 1 |
| | Sig. (2-tailed) | .000 | .000 | |

The correlation analysis shows strong positive relationships between all three variables: **trust**, **popularity**, and **quality** of Digital marketing service providers services. The correlation between **trust** and **popularity** is **0.827**, indicating a very strong positive association. Similarly, **trust** and **quality** have a strong correlation of **0.774**, and **popularity** and **quality** show a **0.817** correlation. All correlations are statistically significant at the **0.01 level** (p < 0.05), suggesting that businesses that trust Digital marketing service providers services also tend to see greater popularity and perceive higher quality in their digital marketing efforts.

4. MULTIPLE LINEAR REGRESSION:

H0: There is no significant difference in the influence of quality and popularity on client trust in Digital Marketing Service Providers.

H1: Quality of digital marketing services provided by digital marketing service providers has a greater influence on client trust than the popularity of the brand.

| Model | | Unstanda | Unstandardized Coefficients | | | |
|-------|------------|----------|-----------------------------|------|-------|------|
| | | В | Std. Error | Beta | t | Sig. |
| 1 | (Constant) | .091 | .760 | | .120 | .905 |
| | Quality | .303 | .145 | .262 | 2.086 | .042 |
| | Popularity | .672 | .137 | .617 | 4.918 | .000 |

The regression analysis indicates that both **quality** and **popularity** significantly predict **trust** of Digital marketing service providers services. The **Popularity** variable has a higher standardized beta value (β = 0.617, p = 0.000), showing it is a strong and statistically significant predictor of trust. **Quality** also



contributes positively ($\beta = 0.262$, p = 0.042), though to a lesser extent. The constant is not significant (p = 0.905), indicating it has minimal standalone impact. Overall, this model suggests that as perceptions of quality and popularity increase, trust in Digital marketing service providers also rises significantly.

5. CONCLUSION

The study on Digital marketing service providers reveals that digital marketing strategies significantly enhance brand visibility by building trust, recognition, and online presence. SEO and SEM are the most commonly used tools, emphasizing the importance of search engine visibility. Clients view digital marketing service providers as trustworthy and effective, supported by strong reliability in the research data. Statistical analyses show that popularity is the key driver of trust, followed by service quality. Overall, digital marketing service providers focus on quality and recognition positively influences brand perception, providing a clear direction for future digital marketing improvements.