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# The Impact of AI Assistants On Students' Academic Performance and Learning Behavior

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#### Abstract:

The integration of Artificial Intelligence (AI) assistants, particularly those driven by Large Language Models (LLMs) and conversational agents, represents a disruptive transformation within educational environments. This paper systematically analyzes the dual impact of these technologies on students, focusing specifically on quantifiable academic performance and observable learning behaviors. A comprehensive synthesis of existing meta-analyses reveals a significant overall positive effect size (Hedges' \$g=0.86\$, \$95\%\$ CI \$[0.45, 1.27]\$) on learning outcomes, with generative AI demonstrating the most substantial benefit (\$g=1.02\$).¹ Concurrently, however, evidence suggests significant behavioral risks, including the erosion of critical thinking, lower self-efficacy associated with excessive reliance, and the outsourcing of cognitive engagement.² To reconcile these conflicting outcomes, this paper proposes the Responsible Generative Intelligent Tutoring System (rGITS) framework. The rGITS architecture harmonizes the adaptive nature of classical Intelligent Tutoring Systems (ITS) with generative capabilities, structurally integrating ethical safeguards and specific pedagogical controls designed to maximize academic gains while mitigating adverse behavioral consequences such as cognitive de-skilling and data privacy breaches.

# 1. Introduction

Artificial Intelligence in Education (AIED) encompasses a broad range of applications, including intelligent tutoring systems (ITS), adaptive learning platforms, and learning analytics dashboards. Within this field, AI assistants—typically deployed as virtual tutors or chatbots—have emerged as the most popular and accessible applications, fundamentally changing how students interact with course material and seek support. These AI tools offer considerable potential benefits by automating evaluation, generating personalized feedback, and creating adaptive learning pathways that adjust to a student's proficiency level. This capability contributes significantly to enhanced student engagement and overall learning efficiency.

The rapid advancement and widespread integration of Large Language Models (LLMs) and chatbots, particularly since 2022, have intensified both the opportunities and challenges. The core research tension lies in the duality of their impact: measurable, often significant, quantitative gains in academic performance (grades and test scores) coexist with the potential erosion of complex cognitive skills



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required for higher-order learning. When generic AI tools function primarily as shortcuts to answers, they risk outsourcing the critical thinking process, allowing students to achieve success without adequate deep cognitive engagement. This practice introduces a critical challenge for educators and policymakers: how to harness the demonstrated power of AI to boost outcomes without structurally diminishing the fundamental learning behaviors necessary for complex skill development, independence, and ethical conduct.

#### 2. LITERATURE REVIEW

# 2.1. Defining AI Assistants and Architectural Evolution

Historically, AI in education was characterized by **Intelligent Tutoring Systems (ITS)**, sophisticated applications designed to provide instruction adapted to the specific needs of an individual learner.<sup>5</sup> The classic ITS architecture comprises four core components: the Task Environment (where the student interacts), the Domain Knowledge Module (containing the expert knowledge base), the Student Model (tracking the learner's knowledge, misconceptions, and progress), and the Pedagogical Module (which selects tutoring strategies and feedback).<sup>11</sup>

Modern AI assistants, particularly those based on LLMs and generative chatbots, have shifted this paradigm. These tools are often preferred due to their high accessibility and ability to offer immediate feedback, assist with research activities, and explain complex concepts.<sup>5</sup> The generative capacity of LLMs to synthesize information and create customized content naturally aligns with and enhances the function of the traditional Domain Knowledge Module and Task Environment, providing robust content retrieval and scenario construction capabilities.<sup>12</sup> However, generic generative AI tools typically lack the structured, explicit Student Model and tailored Pedagogical Module that were foundational to older ITS systems.<sup>11</sup> This functional gap requires careful attention: while LLMs excel at generating content, their lack of a sophisticated model for tracking individual student misconceptions or applying scientifically validated pedagogical strategies means that they may deliver concise and well-organized content but often fall short of meeting more advanced learning needs, such as developing critical thinking or strategic analysis.<sup>7</sup> Therefore, for modern AI assistants to be truly effective learning *support* tools, they must be housed within a rigorous architectural framework that re-introduces the structured student modeling and explicit pedagogical control that LLMs currently lack.

# 2.2. Quantitative Effects on Academic Performance

Empirical studies, particularly meta-analyses aggregating results from multiple contexts, provide strong evidence for the effectiveness of AI integration. A systematic review of 13 empirical studies conducted across eight countries revealed an overall **significant positive effect size** (\$Hedges' g = 0.86\$) on educational outcomes, indicating substantial benefits.

# **Generative AI Efficacy and Contextual Sensitivity**

Specific categories of AI technology demonstrate varied levels of impact. Chatbots and generative AI tools, reflecting their high adoption rates and versatility, reported the most substantial positive impact, with an effect size of g = 1.02 (95). This figure suggests that when used effectively, LLMs are potent tools for augmenting learning. Online learning and virtual reality



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applications showed moderate positive effects (\$g = 0.79\$), while learning management systems and AI platforms demonstrated more modest but promising impacts (\$g = 0.62\$).

However, the efficacy is highly dependent on implementation. The meta-analysis observed significant heterogeneity across studies, with the \$I^2\$ value ranging widely from \$54.03\%\$ to \$93.23\%\$.¹ This statistical variance is critical: it means the outcomes are not inherent to the technology itself but are highly sensitive to contextual factors, including the educational level, subject matter, specific implementation strategies, and individual student characteristics.¹ For instance, analyses show that using AI as both a facilitator and a tool yields a significant positive impact on performance in **STEM subjects** (Math and Science) but often not in subjects like English Language Arts or Health.¹³ The implication is that successful AI integration necessitates tailored deployment strategies that align the tool's function with specific disciplinary learning objectives.

# 2.3. Qualitative Impact on Learning Behavior

The qualitative assessment of AI usage reveals a complex behavioral trade-off. On the beneficial side, AI assistants positively influence student motivation and affect. They provide continuous access to information, which can reduce learning anxiety and procrastination, fostering curiosity and interest in academic exploration.<sup>9</sup>

# The Risk of Cognitive Erosion and Over-reliance

The primary challenge lies in the tendency toward cognitive outsourcing. Excessive reliance on AI is associated with several detrimental behavioral patterns, including lower self-efficacy, worse academic performance, and greater feelings of helplessness.<sup>3</sup>

A core mechanism driving this decline is the erosion of critical thinking skills. Longitudinal log studies indicate that students who extensively use AI summaries utilize approximately \$30\%\$ fewer primary sources throughout semester-long assignments, leading to narrower evidence scopes and more biased or superficial analyses.<sup>2</sup> When AI functions primarily as a "shortcut," providing instant solutions rather than guiding the student through the intellectual struggle necessary for mastery, it bypasses cognitive engagement.<sup>4</sup>

This phenomenon can be explained through the lens of behavioral learning theory. AI systems offer immediate, personalized feedback, which functions as positive reinforcement for efficient task completion. If the AI consistently solves the problem for the learner (e.g., providing a complete answer rather than a hint), the system reinforces *dependency* on the tool rather than strengthening the intrinsic cognitive processes (like evaluation and analysis) required for complex skill acquisition. Thus, the efficiency gained in terms of reduced cognitive load can become a liability, weakening the cognitive muscle needed for independent judgment. To ensure AI systems enhance, rather than replace, human reasoning, a structured pedagogical approach that forces cognitive effort must be deliberately implemented.

# 3. PROPOSED SYSTEM

To achieve the dual objective of maximizing academic performance gains while structurally mitigating the risk of adverse behavioral outcomes, the Responsible Generative Intelligent Tutoring System (rGITS) framework is proposed. This conceptual architecture builds upon the classic four-component ITS model,



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layering generative AI capabilities (specifically Retrieval-Augmented Generation, or RAG) and crucial ethical oversight components.

#### 3.1. rGITS Architecture and Functional Modules

The rGITS framework is structured to ensure that every AI interaction is trustworthy, transparent, and pedagogically sound. The system integrates a new Oversight Module alongside the traditional ITS components to enforce ethical and policy compliance.<sup>11</sup>

Table 1. Conceptual Components of the Responsible Generative Intelligent Tutoring System (rGITS) Framework

rGITS Component	Traditional ITS Mapping	Generative AI Function	Responsible Design Focus
Content Retriever	Domain Knowledge Module	Retrieval-Augmented Generation (RAG)	Ensures data quality, legal compliance, and source transparency (Trustworthiness)
Student Model	Student Model	Profile/Preference Adaptation	Tracks cognitive load (ICL/ECL) and dependency levels (Mitigating Overreliance) [18, 19]
Pedagogical Module	Pedagogical Module	Socratic Prompting/Adaptive Scaffolding	Promotes critical thinking, forces cognitive engagement, and manages instruction [4, 12]
Oversight Module	N/A (Ethics Layer)	Bias Audit/Compliance Check	Ensures fairness, data privacy (FERPA/COPPA), and human judgment support [20, 21]

# 3.2. Implementation of Responsible Safeguards

# Retrieval-Augmented Generation (RAG) for Content Fidelity

The Content Retriever module utilizes a Retrieval-Augmented Generation (RAG) approach.<sup>17</sup> Generic LLMs often suffer from "hallucinations" or generate answers based on unverified data. RAG overcomes this by first retrieving information from a curated, trustworthy knowledge base (e.g., institution-specific course documents) before using the LLM to formulate the final, relevant response. This process, facilitated by an algorithmic framework, ensures high data quality, source transparency, and legal compliance in data processing, making the AI assistant inherently more trustworthy and academically reliable.<sup>17</sup>

# The Socratic Pedagogical Module

To counteract the tendency for cognitive outsourcing, the rGITS framework mandates a Socratic Pedagogical Module.<sup>12</sup> This module shifts the interaction model from direct answer provision to adaptive scaffolding and inquiry-based learning. Instead of generating a solution, the system uses targeted prompts and questions to guide the learner through the steps necessary for critical engagement. This strategy is critical for managing cognitive load productively; it provides necessary structure and reduces extraneous



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load while ensuring the intrinsic cognitive load remains high enough to stimulate the thinking process required for mastery.<sup>4</sup> The system must dynamically adjust the level of scaffolding—only providing substeps or hints when the student demonstrates a knowledge gap—to foster independence.<sup>22</sup>

# **Oversight and Ethical Compliance**

The Oversight Module is the structural guarantor of ethical integration, addressing concerns related to data privacy, bias, and discrimination.<sup>23</sup>

- 1. **Data Privacy and Security:** The module mandates strict compliance with regulations such as the Family Educational Rights and Privacy Act (FERPA) and the Children's Online Privacy Protection Act (COPPA).<sup>21</sup> Protocols must limit access to sensitive student data and ensure robust security measures are in place to prevent data breaches.<sup>24</sup> Furthermore, institutions must provide clear consent mechanisms and opt-out options for students using AI-driven tools.<sup>20</sup>
- 2. **Nondiscrimination and Fairness:** The module requires regular **Bias Audits**.<sup>20</sup> These audits systematically test the AI algorithms and their underlying datasets with diverse data to identify and mitigate potential biases that could perpetuate existing discrimination or create inequitable learning outcomes.<sup>20</sup> The rGITS framework emphasizes inclusive data practices, engaging stakeholders such as teachers and students during the dataset specification process to ensure the training data is representative of diverse learner experiences.<sup>26</sup>

#### 4. METHODOLOGY

### **Architecture:**

# The Impact of AI Assistants on Students' Academic Performance and Learning Behavior Academic Performance Student Learning Behavior Data Processing

Evaluating the efficacy of AI assistants requires moving beyond simple outcome measures to capture the dynamic changes in student behavior and cognitive processes. This demands rigorous methodological standards and a comprehensive set of dual-layer metrics.

**System Architecture** 



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# 4.1. Research Design Rationale and Rigor

Future research assessing the rGITS framework or similar AI applications must adopt rigorous quasi-experimental designs with increased sample sizes and longer intervention durations (e.g., multi-semester tracking) to assess long-term impacts accurately. A central challenge identified in meta-analyses is the lack of common terminology and inconsistent reporting practices across studies. Researchers must provide detailed descriptions of the specific ITS features utilized (e.g., knowledge tracing methods, misconception modeling) to reduce heterogeneity in results and ensure findings are transferable and comparable across different contexts.

#### 4.2. Assessment Metrics for Performance and Behavior

Evaluation must employ dual-layer metrics to capture both the performance results and the underlying cognitive dynamics.

Academic Outcomes (Performance)

These are quantifiable measures of mastery and knowledge acquisition. Consistency is key; institutions should use validated, school-administered assessments that occur routinely (at least three times per year) to track student progress over time.

Behavioral Outcomes (Cognitive Dynamics)

These metrics measure how students interact with the learning process, offering insight into dependency and engagement.

- 1. Engagement and Process Metrics: Internal system analytics should log detailed learner interactions, including the time spent on tasks, the number of errors committed, and help-seeking patterns. Specific metrics include tracking the ratio of hint requests versus attempt actions for a given problem. Analyzing these patterns helps determine if the student is engaging actively (higher attempts) or passively outsourcing the thinking process (higher hint requests followed by minimal interaction).
- 2. Psychological Scales: Validated instruments must be integrated to quantify shifts in affective and self-regulatory behaviors. Relevant scales include the Academic Motivation Scale (AMS) to assess intrinsic curiosity and interest, and the AI Dependency Scale to measure the level of reliance on the technology, which is strongly linked to self-efficacy and helplessness.
- 3. Cognitive Load Measurement: To ensure the Pedagogical Module is scaffolding effectively, quantitative measures of Intrinsic Cognitive Load (ICL) and Extrinsic Cognitive Load (ECL) should be employed. ICL relates to the difficulty inherent in the material, and ECL relates to the difficulty imposed by the instructional design. Monitoring these ensures the system is reducing unnecessary task complexity (ECL) while optimizing the cognitive effort required for deep learning (ICL).

#### 4.3. Data and Ethical Protocols

The integrity of AI research hinges on robust data governance. Researchers must adopt a participatory, data-centric approach. This means engaging diverse stakeholders—including engineers, designers, teachers, students, and legal specialists—during the critical phase of defining training data specifications



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to guarantee inclusivity and mitigate pre-existing biases in the resulting models. Furthermore, transparency is paramount: systems must clearly explain how they operate and why specific pedagogical decisions are made, allowing for scrutiny and ensuring accountability.

# **Confusion Matrix Analysis**

	Predicted: AT RISK (Positive)	Predicted: NOT AT RISK (Negative)
Actual: AT RISK (Positive)	True Positive (TP): The student is correctly identified as being over-reliant (e.g., relying extensively on AI summaries and using fewer primary sources).[1]  Action: System intervenes with Socratic prompting.[3]	False Negative (FN): The model incorrectly fails to identify a student who is over-reliant. Consequence: The student continues to outsource cognitive effort, potentially leading to lower self-efficacy.[2]
Actual: NOT AT RISK (Negative)	False Positive (FP): The model incorrectly flags an engaged student as over-reliant. Consequence: The student is unnecessarily interrupted with scaffolding, which may cause frustration or increase unnecessary cognitive load.[4]	True Negative (TN): The student is correctly identified as engaging productively and independently.  Action: System maintains appropriate instructional pace.

# **Interpretation of Derived Metrics**

The matrix components would be used to calculate key metrics that evaluate the model's reliability in a pedagogical setting:

- 1. **Recall (Sensitivity):** High recall is necessary for educational AI. It measures the system's ability to find all students who are **actually at risk** (TP / (TP + FN)). In this context, a low recall means the system is missing struggling students (high FN rate), failing its core function to provide adaptive support.
- 2. **Precision (Positive Predictive Value):** High precision ensures that when the system issues an alert or intervention, it is usually correct (TP / (TP + FP)). If precision is low (high FP rate), the system frequently interrupts independent students, leading to negative user experience and potentially fostering teacher resistance.
- 3. **Accuracy:** This is the overall correctness of the model's predictions: (TP + TN) / All Samples. For behavioral models, accuracy alone can be misleading, so precision and recall must be evaluated based on the specific risk tolerance of the educational environment.

In summary, for an AI assistant to be effective, its classification algorithm must prioritize balancing high **Recall** (to catch all at-risk students) with high **Precision** (to avoid frustrating independent students).



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#### 5. RESULTS AND ANALYSIS

# 5.1. Performance Synthesis: The Quantification of AI Efficacy

The synthesis of meta-analytic evidence consistently affirms the quantitative academic benefit derived from AI integration, particularly when compared to non-AI or non-adaptive instructional methods.<sup>22</sup> As highlighted in the literature review, the overall effect is substantial, driven significantly by the performance of generative tools.

Table 2. Meta-Analytic Synthesis of AI Technology Impact on Student Learning Outcomes (Hedges' g)

AI Technology Type	(Hedges' g)	95% Confidence Interval (CI)	Contextual Interpretation
Overall AI Integration (Mean)	0.86	110 45 1 271	Substantial positive effect across diverse contexts. <sup>1</sup>
Chatbots and Generative AI	1.02	[0.45, 1.59]	Highest impact, suggesting LLMs are highly effective tutors. <sup>1</sup>
Online Learning/Virtual Reality	0.79	11-11114 1 6 / 1	Moderate effects, but precision is lower (CI crosses zero). <sup>1</sup>

The demonstrated superior efficacy of generative AI (\$g=1.02\$) confirms its immediate value in educational settings. Students who utilized AI as both a facilitator and a tool, rather than just a tool, consistently outperformed non-AI users, reporting an average grade percentage of \$83.9\% compared to \$82.4\% for non-users (\$p < .05\$, \$F=3.94\$). This performance enhancement is particularly pronounced in skill-based and technical domains (STEM) where AI can efficiently handle complex data or calculations, thereby supporting faster concept acquisition.  $^{13}$ 

# 5.2. Behavioral Analysis: The Paradox of Efficiency

While the performance metrics show favorable results, the behavioral data exposes a critical paradox surrounding cognitive load management. Studies comparing AI-enhanced tutoring systems to control groups show that the experimental groups experience **significantly lower Intrinsic Cognitive Load** (**ICL**) (\$p = 0.00060\$, \$d = 0.47\$) and **Extrinsic Cognitive Load** (**ECL**) (\$p = 0.0001\$, \$d = 0.59\$). Reduced cognitive load is typically beneficial, as it implies the instructional method has effectively managed the complexity of the task (reducing ECL) and streamlined the processing of core material (reducing ICL). However, when this efficiency is achieved through generic generative AI acting as a shortcut that outsources the critical thinking process, the efficiency becomes counterproductive to deep learning. The student may attain a high outcome score due to the scaffolding, yet the required cognitive effort for complex skill development is circumvented, leading to lower self-efficacy in problem-solving and greater dependency on the tool.

The rGITS framework explicitly addresses this by transforming the AI from an outsourced calculator into a structured cognitive guide. By using the system's ability to reduce ICL/ECL for foundational concepts, the teacher can free up the student's cognitive resources to tackle higher-order assignments where the



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Socratic Pedagogical Module intentionally increases productive cognitive struggle, thus ensuring that efficiency does not equate to de-skilling.<sup>4</sup>

# 5.3. Implications for Pedagogy

The results necessitate a fundamental reconfiguration of established pedagogical models. Traditional lecture formats, where the educator is the primary source of content delivery, are rendered inefficient by the omnipresent, encyclopedic knowledge base of an AI tutor.<sup>34</sup>

The most logical evolution is the wholesale adoption of the **Flipped Classroom Model**, where AI assistants handle the asynchronous delivery of foundational content (the "lecture") and provide personalized practice and immediate feedback outside of the classroom.<sup>34</sup> This shift allows synchronous, in-class time to be dedicated entirely to applied practice, interactive discussions, critical analysis, and project-based learning—activities where the teacher transforms from an instructor to a **mentor or learning facilitator**.<sup>34</sup> The teacher's new, essential role becomes curating the abundance of AI-generated content into comprehensible, structured lessons and guiding the development of the higher-order skills (critical thinking, communication, empathy) that AI cannot replicate.<sup>35</sup>

#### 6. FUTURE SCOPE

To fully harness the potential of AI assistants and mitigate their risks, future efforts must focus on addressing critical unresolved research and policy gaps.

#### 7.1. Longitudinal Research Gaps

Despite the strong evidence regarding short-term performance, there is an acute need for long-term, empirical studies.

- 1. **Long-Term Cognitive Impact:** Longitudinal log studies must be conducted to track students' critical thinking development and their reliance on primary versus summarized sources over multiple academic years. This is essential to definitively measure whether AI integration results in cognitive de-skilling or, conversely, enables students to advance to higher cognitive levels faster. Furthermore, investigation into the impact of prompt tuning and prefix tuning mechanisms in LLMs is required to enhance transparency and ensure reliable, predictable pedagogical outputs.
- 2. **Well-being and Social Dynamics:** The impact of extensive AI assistant use on student well-being remains substantially underexplored. Research must investigate the complex balance between AI's ability to reduce learning anxiety and the risk of fostering loneliness, technostress, and digital fatigue by decreasing necessary face-to-face and social interactions.

3.

# 7.2. Policy and Implementation Frameworks

Policy-makers must transition from ad-hoc, reactive responses (such as outright bans) to proactive, structured integration strategies.

1. **Governing Principles and Oversight:** Institutional policy frameworks must establish clear, non-negotiable guiding principles: Human-Centered, Fair Access, Transparency, Oversight,



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Security, and Ethical Use. Policies must ensure AI tools are designed to support and enhance the instructional capacity of educators, explicitly avoiding scenarios where AI is used to replace human oversight or diminish the educator's role.

Addressing Equity and Infrastructure: A critical challenge is ensuring that AI does not widen existing technological and equity divides between students and institutions. Policies must mandate equitable access and culturally responsive AI models. As AI moves from a supplemental tool to core educational infrastructure, institutions must prepare for this shift by investing in governance, vendor vetting, and comprehensive professional development for educators to ensure they are equipped to integrate and monitor these sophisticated tools effectively.

#### 7. CONCLUSION

The analysis demonstrates that AI assistants offer a compelling, quantitatively validated opportunity to enhance students' academic performance, particularly when deployed in a manner that utilizes their generative power for adaptive learning. The overall positive effect size, exemplified by the \$g=1.02\$ recorded for generative AI, confirms their utility as potent educational tools.<sup>1</sup>

However, this academic acceleration is inherently coupled with significant behavioral risks, primarily driven by the tendency for cognitive outsourcing, which can lead to reduced critical thinking and increased technological dependency.<sup>2</sup> The successful future deployment of AI in education is therefore contingent not on its technological sophistication alone, but on its **structural alignment with principles of cognitive science and ethical governance**.

The Responsible Generative Intelligent Tutoring System (rGITS) framework provides a comprehensive blueprint for achieving this balance. By mandating the use of RAG for content fidelity, implementing Socratic pedagogy for enforced cognitive engagement, and enforcing rigorous ethical protocols via an Oversight Module (covering bias audits and data privacy), the rGITS architecture ensures that AI is used to *support* and *augment* the learning process rather than replacing the essential cognitive struggle required for mastery. Ultimately, the transition to AI-enhanced education requires institutions to prioritize human-centric design, transforming the educator's role while structurally ensuring that ethical considerations are foundational, not peripheral, to the system's operation.

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