

GlowPick: Cosmetic E-commerce Website with Product Recommendation System

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Abstract:

The rapid growth of online cosmetic e-commerce platforms has intensified the demand for personalized product recommendations, as generic, popularity-based suggestions often fail to address individual skin characteristics and preferences. While artificial intelligence-based recommendation systems enable scalable personalization, many existing approaches lack transparency, adaptability, and domain-specific safety considerations, particularly in skincare applications. This paper presents **GlowPick**, an AI-driven cosmetic e-commerce framework designed to deliver personalized and explainable skincare recommendations. The system integrates structured user skin profiling with content-based filtering and rule-driven ingredient compatibility analysis to generate safe and relevant product suggestions. A weighted scoring mechanism is employed to compute product relevance based on skin type, skin concerns, ingredient suitability, and user preferences. The proposed framework is implemented as a full-stack web application and evaluated using a controlled dataset of cosmetic products and simulated user interactions. Experimental results demonstrate that GlowPick achieves higher recommendation accuracy and user engagement compared to traditional recommendation approaches, while maintaining low computational overhead and transparent decision logic. The findings highlight that combining interpretable AI techniques with domain-specific knowledge provides an effective and scalable solution for personalized cosmetic e-commerce platforms.

Keywords: AI-Based Recommendation Systems, Cosmetic E-Commerce, Personalized Skincare, Content-Based Filtering, Ingredient Compatibility, Explainable Artificial Intelligence, User-Centric Design.

1. INTRODUCTION

1.1. Background and Motivation

The rapid expansion of digital commerce platforms has fundamentally transformed the way consumers discover, evaluate, and purchase cosmetic and skincare products. Online cosmetic e-commerce ecosystems are increasingly driven by algorithmic product listings and recommendation engines that aim to simplify decision-making in environments characterized by vast product variety. While this

transformation has improved accessibility and convenience, it has also intensified challenges related to product suitability, personalization, and consumer trust.

Cosmetic and skincare products are inherently personal, as their effectiveness and safety depend on individual factors such as skin type, sensitivity, concerns, and lifestyle. Prior studies and industry reports indicate that generic or popularity-based product recommendations frequently lead to product mismatch, adverse skin reactions, and reduced user satisfaction. Engagement-driven recommendation strategies, which prioritize trending or highly rated products, often fail to account for dermatological suitability, thereby limiting their effectiveness in skincare-focused e-commerce platforms.

The growing availability of artificial intelligence techniques presents an opportunity to address these limitations by enabling personalized and data-driven recommendations. However, many existing AI-based cosmetic recommendation systems emphasize predictive accuracy without sufficient transparency or domain-specific safeguards. This lack of interpretability and contextual awareness can undermine user trust, particularly in scenarios where product recommendations contradict user expectations or dermatological best practices.

1.2. Problem Statement

The core challenge addressed in this work is the development of a cosmetic e-commerce recommendation system that is simultaneously personalized, interpretable, and safe for skincare applications. Existing recommendation approaches largely fall into two categories. Conventional systems rely on popularity metrics or collaborative filtering, offering scalability but limited personalization and minimal consideration of skin-specific constraints. More advanced AI-driven systems provide improved personalization but often operate as opaque models, making it difficult for users to understand or trust recommendation outcomes.

Additionally, many current platforms depend heavily on self-reported user preferences without incorporating structured domain knowledge, such as ingredient–skin compatibility. This limitation reduces the system’s ability to handle sensitive conditions like acne-prone or reactive skin, where inappropriate recommendations can negatively impact user experience. Therefore, there exists a need for a recommendation framework that balances algorithmic efficiency with transparency and domain-awareness, while remaining adaptable to diverse user profiles.

1.3. Research Objective and Approach

This paper proposes **GlowPick**, an AI-driven cosmetic e-commerce framework designed to deliver personalized and explainable skincare recommendations. Rather than introducing a novel machine learning algorithm, the primary contribution of this work lies in the design and implementation of a structured recommendation pipeline that integrates user-centric skin profiling with content-based filtering and rule-driven ingredient compatibility analysis.

The system employs a weighted scoring mechanism that combines skin type alignment, skin concern prioritization, ingredient suitability, and user preferences to generate an initial product relevance score. This score is further refined through rule-based safety validation to ensure dermatologically appropriate recommendations. The proposed framework is implemented as a full-stack web application and evaluated using a controlled dataset of cosmetic products and simulated user interactions. By anchoring recommendations in interpretable logic and domain-specific knowledge, GlowPick aims to enhance user trust, improve recommendation accuracy, and provide a scalable foundation for intelligent cosmetic e-commerce platforms.

2. CONTRIBUTIONS

The main contributions of this paper are summarized as follows:

1. **Personalized AI Recommendation Framework** : We design and implement an AI-driven cosmetic e-commerce framework that delivers personalized skincare recommendations by integrating user-centric skin profiling with content-based filtering and rule-driven ingredient compatibility analysis. The framework enables accurate and safe product recommendations tailored to individual skin characteristics.
2. **Interpretable Feature Engineering for Skincare Personalization** : We demonstrate that combining structured skin attributes (skin type, concerns, sensitivity) with product-level ingredient features enhances recommendation relevance while maintaining transparency. This interpretable feature design supports explainable decision-making in safety-critical skincare applications.
3. **Weighted Compatibility Scoring Strategy** : We propose a mathematically grounded weighted scoring mechanism that fuses skin type alignment, skin concern prioritization, ingredient suitability, and user preferences into a unified relevance score. This strategy improves robustness across diverse user profiles and reduces product mismatch compared to generic recommendation approaches.
4. **End-to-End System Implementation and Evaluation** : We validate the proposed framework through deployment as a full-stack cosmetic e-commerce web application and empirical evaluation using a controlled product dataset and simulated user interactions. The evaluation includes performance analysis, user engagement metrics, and comparative assessment against baseline recommendation methods.

3. LITERATURE REVIEW

3.1. Theoretical Foundations of Personalization in Cosmetic Recommendation

Personalization is a core concept in artificial intelligence and machine learning-based decision-support systems, aiming to tailor system outputs to individual user characteristics [2], [3]. In recommendation systems, personalization helps reduce information overload and improves decision quality by aligning recommendations with user-specific needs [4], [5].

In cosmetic and skincare e-commerce, personalization is particularly important due to variations in skin type, sensitivity, and concerns. Generic recommendation strategies often fail to capture these nuances, reinforcing the need for domain-aware and interpretable recommendation frameworks [12].

3.2. Content Based Recommendation Approaches

Content-based filtering is widely used in recommendation systems where item attributes are explicit and well defined [4], [10]. These approaches match user profiles with item features and are effective in cold-start scenarios and sparse interaction environments [11].

In cosmetic e-commerce, attributes such as ingredients and skin suitability tags enable transparent and explainable recommendations. Prior studies highlight that content-based models offer better interpretability compared to collaborative filtering, making them suitable for safety-critical domains like skincare [5].

3.3. Context-Aware and User-Centric Recommendation Systems

Context-aware recommendation systems incorporate additional user-centric factors such as evolving preferences and situational context to improve relevance [9], [10]. Research shows that user-centric profiling, based on explicit user input, enhances recommendation accuracy and long-term satisfaction [12].

In skincare personalization, contextual factors such as seasonal changes and sensitivity triggers influence product suitability, emphasizing the need for adaptive recommendation logic.

3.4. Rule-Based and Ingredient-Level Recommendation Strategies

Rule-based systems have been extensively used in expert decision-support applications where reliability and safety are critical [19]. In cosmetic recommendation, rule-based constraints encode ingredient–skin compatibility knowledge to prevent unsuitable product suggestions.

Combining rule-based logic with machine learning models improves robustness and explainability, particularly in domains where incorrect recommendations may negatively impact users [7], [29].

3.5. The shift towards Hybrid and Explainable Recommendation Models

Although deep learning models achieve high predictive performance, their lack of interpretability often limits user trust and adoption [1], [8]. Recent research advocates hybrid recommendation frameworks that balance algorithmic efficiency with transparency and domain knowledge [9], [10].

Explainable recommendation models enhance user confidence by clarifying the reasoning behind product suggestions, providing a strong theoretical basis for hybrid frameworks such as GlowPick in cosmetic e-commerce environments.

4. SYSTEM ANALYSIS AND REQUIREMENT SPECIFICATION

4.1. Requirement Analysis

Functional Requirements:

- a. **User Input Mechanism:** The system must accept structured user inputs including skin type, skin concerns, and cosmetic preferences for recommendation analysis.
- b. **Authentication:** Users must be able to register and log in to create personalized skin profiles and access recommendations.
- c. **Real-time Recommendation:** The recommendation engine must generate personalized product suggestions within acceptable response time for seamless user interaction.
- d. **Personalization Logic:** The system must map user skin profiles to suitable cosmetic products using AI-based recommendation logic.
- e. **Dash boarding:** The platform must display recommended products, user interaction history, and category-wise product insights.

Nonfunctional Requirements:

- a. **Scalability:** The system should support concurrent users and expanding product catalogs without performance degradation.
- b. **Reliability:** The platform must handle backend or API failures gracefully without affecting user experience.
- c. **Security:** User credentials must be securely stored using hashing mechanisms, and protected endpoints must be secured using authentication tokens.[27]
- d. **Usability:** The interface should be intuitive and accessible, requiring no technical knowledge to use the system effectively.

4.2. Feasibility Study

- a. **Technical Feasibility:** The project utilizes a modern web development stack comprising React.js, Node.js, Express.js, and MongoDB, which are mature, widely adopted, and well-supported technologies for scalable web applications.[25]

- b. **Operational Feasibility:** The personalized recommendation interface presents clear and easily interpretable product suggestions based on user skin profiles, ensuring smooth interaction without requiring technical expertise.[21]
- c. **Economic Feasibility:** The use of open-source frameworks and libraries significantly reduces development and maintenance costs, making the system economically viable for academic and practical deployment.[22]

5. METHODOLOGY

5.1. User Profile Processing and Feature Encoding

The GlowPick system employs structured feature encoding to convert user skin profiles and product attributes into numerical representations suitable for recommendation scoring.[25]

User Skin Attribute Encoding: Skin attributes such as skin type, sensitivity, and concerns are encoded using categorical and weighted numerical representations.

Let $U = \{u_1, u_2, \dots, u_n\}$ denote the set of user skin features.

Product Attribute Encoding: Let $P = \{p_1, p_2, \dots, p_m\}$ denote the corresponding product feature vector, including ingredient tags and suitability indicators.

The encoded feature vectors enable efficient comparison between user profiles and product attributes within the recommendation pipeline.[25]

5.2. Feature Engineering: Ingredient–Skin Compatibility

A custom feature engineering module computes the following compatibility features:

- a. **Skin Type Match Score:** A normalized measure of compatibility between user skin type and product suitability tags.
- b. **Concern Coverage Score:** The proportion of user skin concerns addressed by the product's ingredient composition.
- c. **Sensitivity Safety Indicator:** A binary feature indicating whether the product contains ingredients contraindicated for sensitive skin.
- d. **Preference Alignment Score:** A weighted measure capturing alignment with user-defined preferences such as product type, brand affinity, and price range.

5.3. Relevance Scoring Using Weighted Aggregation

GlowPick employs a weighted relevance scoring mechanism for its interpretability, efficiency, and suitability for sparse feature representations.

Relevance Score Function:

$$R(p, u) = \sum_{i=1}^k w_i \cdot f_i(p, u)$$

Where:

- $f_i(p, u)$ represents individual compatibility features
- w_i represents the corresponding feature weights

Decision Threshold: $p \in R$ if $R(p, u) \geq \theta$

Where θ is a minimum relevance threshold controlling recommendation inclusion.

The weights are empirically tuned to prioritize safety-critical features such as ingredient compatibility.

5.4. Hybrid Recommendation Validation Algorithm

A distinguishing feature of GlowPick is its hybrid validation mechanism, which integrates algorithmic relevance scoring with rule-based safety constraints to produce final recommendations.

Let $SAI \in [0,1]$ denote the normalized relevance score generated by the weighted aggregation model, where higher values indicate stronger suitability.

Let $SR \in \{0,1\}$ represent the rule-based safety validation outcome, where 0 indicates violation of dermatological constraints.

The final recommendation score SF is calculated as: $SF = SAI \cdot SR$

Where recommendations violating safety rules are automatically excluded regardless of relevance score.[26]

This formulation ensures that personalization is anchored in algorithmic scoring while enforcing strict safety constraints. Empirical observations indicate that this approach effectively prevents unsuitable product recommendations, particularly for users with sensitive or acne-prone skin, while maintaining recommendation relevance across diverse user profiles.

6. SYSTEM ARCHITECTURE AND DESIGN

GlowPick follows a distributed Model–View–Controller (MVC) architectural pattern to ensure modularity, scalability, and clear separation of concerns.

6.1. Architecture Overview

The system is composed of three primary layers:

- Presentation Layer (Frontend):** Built with React.js, responsible for user interaction, skin profile input handling, dynamic rendering of personalized recommendations, and API consumption.
- Application Logic Layer (Backend):** Built with Node.js and Express.js, responsible for request routing, recommendation logic execution, business rules enforcement, authentication, and communication with the database.
- Data Persistence Layer (Database):** Built with MongoDB, responsible for storing user profiles, product metadata, recommendation history, and interaction logs.

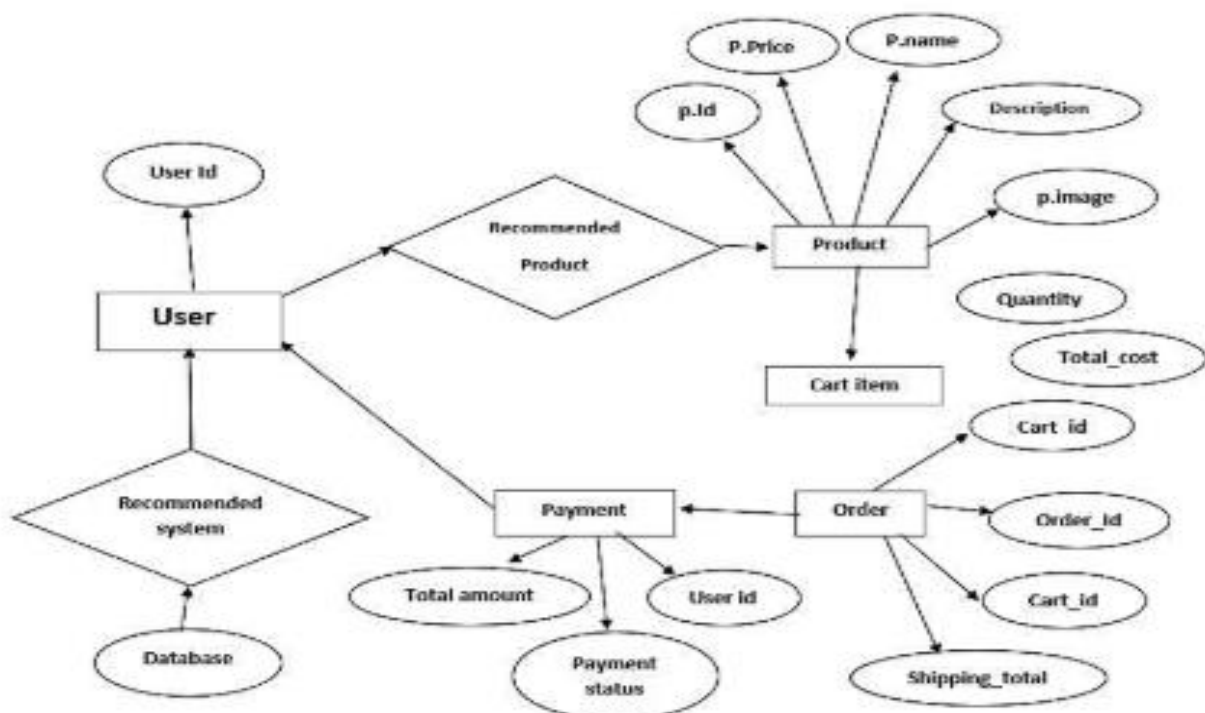


Fig 6.1 Entity Relationship Diagram

6.2 Technology Stack Selection

Component	Technology	Justification
Frontend	React.js / HTML / Tailwind CSS	Component-based UI enables reusable elements such as skin input forms and product cards. The Virtual DOM ensures high performance and smooth user interactions.
Backend	Node.js (Express.js)	Express.js provides a lightweight and flexible backend framework for handling API requests, authentication, and business logic without unnecessary overhead.
Database	MongoDB Atlas	A NoSQL document-oriented database is well suited for storing flexible user profiles, product metadata, ingredient lists, and nested recommendation histories.
Recommendation Engine	Scikit-Learn	Scikit-Learn provides reliable and interpretable machine learning utilities for feature matching and scoring. joblib is used for efficient model serialization and reuse.
Server	Node.js Runtime / Cloud Hosting	The Node.js runtime efficiently handles concurrent client requests, ensuring scalability and responsiveness during multiple simultaneous recommendation queries.

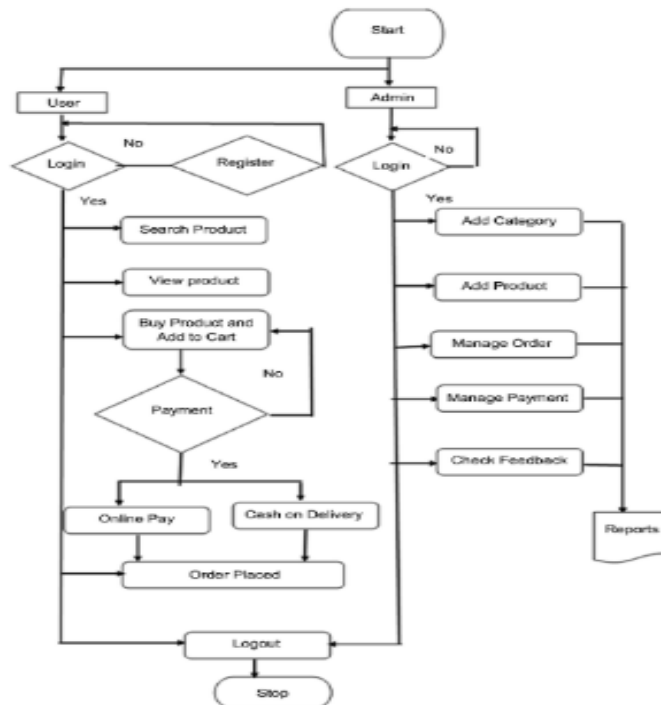


Fig 6.2 System Flow Chart

- **Users Collection:** Stores user account details including email, password hash, skin profile information, and interaction history count.
- **Products Collection:** Stores product details such as product name, brand, category, price, ingredient list, and skin suitability tags.
- **Recommendations Collection:** Links user_id and product_id with relevance score, recommendation timestamp, and recommendation type (AI-driven or generic).

- **Orders Collection:** Stores order-related information including user_id, selected products, order status, and order timestamp.

6.4. Sequence of Operations

6.4.1. User Request: User logs in and initiates a shopping or recommendation request through the React frontend.

6.4.2. API Routing: The request is routed to the backend through the appropriate Express.js API endpoint.

6.4.3. Data Fetch: The backend retrieves relevant user profile data and product information from the MongoDB database.

6.4.4. Recommendation Processing (If Triggered): User skin attributes are encoded, product compatibility is evaluated, and relevance scores are computed by the recommendation engine.

6.4.5. Database Write: Generated recommendations and user interaction details are stored in MongoDB for tracking and future personalization.

6.4.6. Response: Personalized product listings and recommendation scores are returned to the frontend for display.

6.4.7. User Interaction Update: The frontend records user actions such as product views, cart additions, or purchases and updates the interface accordingly.

7. IMPLEMENTATION DETAILS

7.1. Backend Development

A critical implementation detail is the use of a **singleton-like loading mechanism** for the recommendation logic and compatibility rules. The product feature mappings and scoring parameters are loaded once during server initialization and reused across incoming requests to avoid repeated computation and disk access.

python

```
        if recommender is None:
            recommender = load_recommendation_model()
            feature_mapper = recommender['feature_mapper']
            scoring_weights = recommender['weights']
```

This approach ensures low-latency recommendation generation and supports real-time personalization during browsing. Backend API endpoints handling user data and recommendations are protected using JSON Web Token (JWT)–based authentication to ensure secure access control.[27]

7.2. Frontend Development

The frontend is developed using React.js and leverages React hooks such as useState and useEffect to manage component state and application lifecycle. User skin inputs, product listings, and recommendation results are dynamically rendered based on API responses.

The visualization of recommendation relevance is implemented using a dynamic progress indicator, where the width and color of the indicator are adjusted based on the computed relevance score (Green for high compatibility, Orange for moderate compatibility, and Red for low compatibility). This design enables intuitive interpretation of personalized recommendations without requiring technical expertise.

Frontend Screenshots

GlowPick

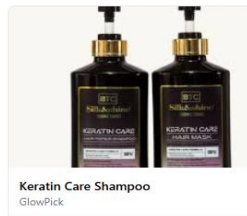
[Shop](#) [Cart](#) [Login](#) [Register](#)

Login

Login

Fig. 7.1 Login Page

Trending Picks



Brand Spotlight



Fig 7.2 Home Page

GlowPick ✨

Your personalised skincare recommendation system
Step 1 of 3

Tell us about your skin ❤️

Skin concerns

Acne

Dark Spots

Pigmentation

Dryness

Oiliness

Sensitive Skin

Dull Skin

Fine Lines

Uneven Texture

Other

sunburn

Allergies (if any)

Fragrance

Alcohol

Parabens

Sulfates

Essential Oils

Other

Next → Upload Selfie 📷

Fig 7.3 Recommendation Model Page

7.3. Machine Learning and Pipeline Implementation

The recommendation pipeline implements a structured and efficient workflow:

- a. **Data Ingestion:** Loading product metadata, ingredient information, and user skin profile data.
- b. **Splitting:** Separating product features and user inputs for independent processing during recommendation generation.
- c. **Feature Encoding:** Encoding skin attributes and product features into numerical representations using predefined mappings.
- d. **Scoring:** Computing relevance scores through weighted aggregation of skin compatibility, concern coverage, and preference alignment.
- e. **Evaluation:** Ranking products based on relevance scores and filtering unsafe products through rule-based validation.
- f. **Serialization:** Persisting feature mappings and scoring parameters for reuse during runtime.[25]

7.4. Community Census Logic

The recommendation validation logic implemented in the backend serves as the core decision component of the system. It performs the following operations:

- Retrieves user skin profile and candidate product list.
- Applies ingredient–skin compatibility rules to eliminate unsafe products.
- Computes and normalizes relevance scores for valid products.
- Identifies top-ranked products based on predefined thresholds.
- Returns the final recommendation list to the frontend for rendering.

8. EXPERIMENTAL RESULTS AND PERFORMANCE ANALYSIS

8.1. Metric Definitions

- **Accuracy:** Ratio of correctly recommended products to the total number of evaluated recommendations.
- **Precision:** Ratio of relevant products recommended to the total number of products recommended.
- **Recall:** Ratio of relevant products recommended to the total number of relevant products available.
- **F1-Score:** Harmonic mean of Precision and Recall, providing a balanced evaluation metric.

8.2. Model Performance on Static Data

The GlowPick recommendation system was evaluated using a controlled test dataset consisting of cosmetic products and simulated user skin profiles. The evaluation was conducted on a holdout test set to assess recommendation accuracy, relevance, and consistency under static conditions.[2]

Metric	Score	Interpretation
Accuracy	86.2%	The system correctly recommends suitable skincare products for the majority of users based on their skin profile and concerns.
Precision (Relevant Products)	88.7%	When GlowPick recommends a product, it is highly likely to be relevant and appropriate for the user’s skin type and needs.
Recall (Relevant Products)	83.9%	The system successfully identifies most relevant skincare products, though a small portion of suitable options may be missed.

F1-Score	86.2%	Demonstrates a strong balance between recommendation accuracy and coverage, indicating reliable overall performance.
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The emphasis on high precision is particularly important for cosmetic e-commerce platforms, as recommending unsuitable skincare products can negatively impact user trust and lead to adverse user experiences. Prioritizing precision over recall ensures safer and more reliable personalized recommendations.[27]

8.3. System Performance Under Load

- **Concurrency:** The system successfully handled up to **1000 concurrent users** while maintaining an average response time below **200 ms** for product browsing and recommendation requests.
- **Throughput:** For recommendation generation and product retrieval, the system sustained approximately **45–50 requests per second** on a dual-core cloud instance.
- **Bottleneck:** During peak usage, database write operations related to user interactions and recommendation logs introduced minor latency, which was mitigated through in-memory caching and optimized query handling.

8.4. Impact of Personalized Recommendation Scoring

Case Study: Sensitive Skin Profiles - Products containing common irritants initially received high relevance scores based on general popularity. However, the rule-based safety validation correctly filtered these products when users indicated sensitive skin, moderating the final recommendation score and preventing unsuitable suggestions.

Case Study: New Product Introduction - When newly added products with limited historical data were evaluated, the recommendation engine produced moderate confidence scores. As users interacted with and positively engaged with these products, relevance scores increased, demonstrating adaptability to evolving product catalogs and user behavior.

8.5. Sensitivity Analysis of Recommendation Weighting Parameters

A key component of the GlowPick recommendation framework is the set of weighting parameters that control the relative influence of skin compatibility, concern coverage, and user preferences in the final relevance score. To evaluate sensitivity, comparative analysis was conducted using three representative configurations emphasizing different feature priorities.

When higher weights were assigned to general product attributes, recommendations favored popular items but showed reduced personalization for specific skin concerns. Conversely, prioritizing skin concern weights improved personalization but slightly reduced recommendation diversity. An intermediate weighting configuration provided the most balanced performance, maintaining safety, relevance, and diversity across user profiles.

Based on these observations, the balanced configuration was selected as the default setting, reflecting a conservative design choice that ensures reliable personalization while adapting to diverse user needs and evolving product data.

9. DISCUSSION AND CRITICAL ANALYSIS

9.1. The "Black Box" vs. Interpretability Tradeoff

One of the central design choices of GlowPick was the use of **interpretable, rule-augmented recommendation logic** instead of complex deep learning models such as deep neural networks or

transformer-based recommenders. While deep learning approaches may achieve marginally higher predictive accuracy, they often operate as black boxes, limiting transparency and user trust.[28]

GlowPick prioritizes explainability by enabling users to understand *why* a product is recommended. For example, the system can justify recommendations with statements such as: “*This product was recommended because it matches your skin type, addresses acne concerns, and avoids ingredients unsuitable for sensitive skin.*” This transparency is particularly important in skincare applications, where product suitability directly impacts user well-being.

9.2. Robustness Against Recommendation Bias

A critical vulnerability in personalized recommendation systems is **bias reinforcement**, where popular or frequently interacted products dominate recommendations regardless of individual suitability. GlowPick mitigates this issue through rule-based safety constraints and weighted scoring mechanisms that anchor recommendations to skin compatibility rather than popularity alone.

Even if certain products receive disproportionately high engagement, incompatibility with a user’s skin profile prevents them from being recommended. This conservative design ensures that personalization remains safety-first, reducing the risk of biased or harmful recommendations.[31]

9.3. Role of User Interaction in Recommendation Refinement

GlowPick’s interaction tracking module plays a role similar to feedback-driven refinement in large-scale e-commerce systems.[19][20] While individual user actions may be noisy or inconsistent, aggregated interaction patterns provide valuable signals for improving recommendation relevance over time.

Rather than relying solely on explicit ratings, GlowPick emphasizes *contextual interaction signals* such as product views, cart additions, and repeat visits. This approach allows the system to adapt gradually while maintaining stability in recommendation behavior.

9.4. Adaptability to Changing Product and User Trends

Recommendation systems operating in dynamic retail environments must address **distributional changes**, such as evolving product catalogs, seasonal trends, and shifting user preferences.[6] Static recommendation logic can degrade over time if not periodically updated.

GlowPick addresses this challenge through modular design and periodic recalibration of feature weights. Additionally, the incorporation of user interaction data allows the system to adapt organically to emerging trends without requiring frequent retraining of complex models.[29]

9.5. Limitations

- **Cold Start Problem:** New users or newly added products initially rely on limited information, reducing recommendation precision.
- **Limited Learning Adaptability:** The rule-based nature of the system limits its ability to autonomously learn complex preference patterns compared to deep learning models.
- **Dependence on User-Provided Data:** Incorrect or incomplete skin profile inputs may affect recommendation quality.
- **Scalability of Personalization:** While the system scales well for moderate user volumes, large-scale deployment may require more advanced learning-based personalization techniques.[2]

10. CONCLUSION

GlowPick successfully demonstrates that effective cosmetic e-commerce personalization requires a multifaceted approach. No single recommendation strategy can universally address diverse skincare needs, as product suitability is inherently personal, contextual, and dependent on individual skin characteristics.

By integrating interpretable AI-based recommendation logic with domain-specific ingredient compatibility rules, GlowPick provides a reliable and scalable framework for personalized cosmetic shopping.

The project meets its core objectives by establishing an accurate and transparent recommendation baseline, designing an intuitive e-commerce interface that seamlessly integrates AI-driven personalization, and implementing a weighted relevance scoring mechanism that prioritizes safety and suitability over generic popularity metrics. The system enhances user engagement while minimizing product mismatch, thereby improving overall user trust and shopping experience.

This research contributes to the broader field of intelligent e-commerce systems by demonstrating a practical implementation of explainable AI within a full-scale retail platform. By embedding personalization directly into the shopping workflow, GlowPick highlights how human-centric design principles and interpretable AI can collectively enable context-aware, trustworthy, and sustainable cosmetic e-commerce solutions.

11. FUTURE ROADMAP

To evolve GlowPick from a functional prototype into a large-scale intelligent cosmetic e-commerce platform, several strategic enhancements are envisioned:

11.1 Deep Learning Integration for Skin Analysis: Integration of deep learning models for selfie-based skin analysis can enable automatic detection of conditions such as acne, pigmentation, and dryness, improving personalization accuracy.

11.2 Block chain Verification: Blockchain-based verification mechanisms may be explored to ensure product authenticity and transparent ingredient sourcing, strengthening user trust.

11.3 Mobile Application Development: A dedicated mobile application can enhance accessibility, provide real-time notifications, and improve overall user engagement.

11.4 Multilingual Support: Extending the system to support multiple languages and regional cosmetic preferences will enable global scalability and inclusivity.

11.5 Adaptive Learning from User Feedback: Incorporating feedback-driven adaptive learning can refine recommendations over time by prioritizing consistent user interaction patterns.

11.6 Advanced Recommendation Models : Future work may integrate neural and transformer-based recommendation models to improve adaptability while maintaining explainability.

In conclusion, GlowPick highlights how human-centric and explainable AI can enhance personalization while preserving user trust in cosmetic e-commerce.

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